

Whistleblowing/Protected Disclosures – All you need to know

- A complete overview of the Protected Disclosures Legislation (July 2014) and the role of the Confidential Recipient/Designated Contact Person within Organisations
- Practical case study-based approach
- Half day programme, 10.00 am to 1.00 pm, price: €195.00

Course dates and Venues: May 1st, 2019: The Beacon Hotel, Dublin | May 8th, 2019: Radisson Blu Hotel, Cork.



Who should attend

This programme is designed for those assigned the role of Designated Contact Person/Confidential Recipient within organisations and is also suitable for those managing the function of the support contact persons.

Main Focus

Develop an in-depth understanding of the role of the Confidential Recipient /Designated Contact Person:

- Provide the skills to handle Protected Disclosure issues
- Develop and improve the skills of communication, coaching and dealing with conflict
- Overview of the legislation
- The role of the confidential recipient
- Assessing and evaluating disclosures
- Understanding the people element
- Differentiating between interpretation and the reality
- Bringing the disclosures to the next step
- Dealing with appeals

Outcomes:

On completion of the programme, participants will:

- Have a clear understanding of the law in relation to Protected Disclosure
- Understand what constitutes and does not constitute a Protected Disclosure

- Know how to be a supportive contact person and manage effective investigations
- Have developed and improved the skills of communication, coaching and dealing with conflict
- Be in a position to answer queries about Protected Disclosure
- Identify alternative ways to resolve issues including informal options

Workshop Format

Participants will gain knowledge, competence and confidence in;

- Half day programme – 10.00 am to 1.00 pm, using case studies, presentations and group discussions
- Break built into the course allowing time for participants to network with each other and exchange practical experiences from their workplaces

The Presenter



Miriam Maher, Director of Operations, Resolve Ireland: a highly experienced workplace investigator and accredited mediator.

Booking Information

Call: (01) 68 77 44 8 / 085 7768833

Email: events@resolveireland.ie

